J.D. Power and Associates 2009 Automotive <u>Performance, Execution and Layout (APEAL) Study[™]</u> 2009 APEAL Nameplate Ranking

(Based on a 1,000-point scale)

	0	100	200	300	400	500	600	700	800	900	1000
Porsche			I		•	I		I	I	869	
Jaguar	-									859	
Cadillac	;									852	
Aud	i									846	
BMW	/									844	
Mercedes-Benz	2									841	
Lexus	;									837	
Infinit	i									828	
Land Rover	-									822	
Lincoln										820	
Acura	ı 🗖									818	
MIN										817	
Volkswagen										807	
Buick										301	
Volvo	,								7	93	
Ford									78	85	
Dodge									78	34	
GMC	:								78	34	
Saturn									77	79	
Industry Average									77	' 9	
Honda									77	'8	
Mazda	1								77	'8	
HUM M EF	2								77	3	
Scion									77	2	
Pontiac	;								76	9	
Nissan									76	В	
Mitsubish	i								76	7	
smart	:								76	7	
Chevrolet	:								764	4	
Hyunda	i 📃								763	3	
Mercury									763	3	
Chrysler									757		
Toyota	ı 📃								756		
SAAE									754		
Kia									748		
Subaru									738		
Jeep								7	27		
Suzuk	i 🗖							7	15		

Source: J.D. Power and Associates 2009 Automotive Performance, Execution and Layout (APEAL) StudySM

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J.D. Power and Associates 2009 Automotive Performance, Execution and Layout (APEAL) Study[™]

Top Three Models per Segment Car Segments

Sub-Compact Car

Highest Ranked: smart fortwo Scion xD Honda Fit

Compact Car

Highest Ranked: MINI Cooper Volkswagen Jetta Mitsubishi Lancer

Compact Sporty Car*

Highest Ranked: Volkswagen GTI

Compact Premium Sporty Car*

Highest Ranked: Mercedes-Benz SLK-Class Nissan Z

Entry Premium Vehicle

Highest Ranked: Volkswagen CC Cadillac CTS Audi A4/5 **Midsize Sporty Car***

Highest Ranked: Dodge Challenger

Midsize Premium Car

Highest Ranked: Hyundai Genesis Jaguar XF BMW 5 Series

Large Premium Car*

Highest Ranked: Mercedes-Benz S-Class Lexus LS

Midsize Car

Highest Ranked: Volkswagen Passat Mazda 6 Honda Accord

Large Car

Highest Ranked: Nissan Maxima Pontiac G8 Toyota Avalon

For more detailed findings on new-vehicle APEAL performance, visit www.jdpower.com

NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. There were only two premium sporty models with sufficient sample size, thus no premium sporty awards have been presented.

*No other model in this segment performs above the segment average.

Source: J.D. Power and Associates 2009 Automotive Performance, Execution and Layout (APEAL) StudySM

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Top Three Models per Segment Truck / Multi-Activity Vehicle (MAV) Segments

Compact I	VAN
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Highest Ranked: Volkswagen Tiguan Saturn VUE Mazda CX-7

Midsize MAV

Highest Ranked: Ford Flex Buick Enclave Toyota Venza

Large MAV

Highest Ranked: Nissan Armada Chevrolet Suburban GMC Yukon

Midsize Premium MAV

Highest Ranked: Porsche Cayenne BMW X5 Mercedes-Benz M-Class Large Pickup

Highest Ranked: Chevrolet Avalanche (tie) Ford F-150 (tie) Dodge Ram Pickup

Midsize Pickup

Highest Ranked: Honda Ridgeline HUMMER H3T Toyota Tacoma

Minivan

Highest Ranked: Honda Odyssey Volkswagen Routan Toyota Sienna

For more detailed findings on new-vehicle APEAL performance, visit www.jdpower.com

NOTE: For a segment award to be issued, there must be at least three models with sufficient sample that comprise 80 percent of market sales within an award segment. There were three large premium MAV models with sufficient sample, but they comprised less than 80 percent of market sales for the segment. There were no large van models with sufficient sample size. As such, no large premium MAV or large van awards have been presented.

Source: J.D. Power and Associates 2009 Automotive Performance, Execution and Layout (APEAL) StudySM

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